

## Transport damage

**We take great care when selecting our transport service providers.**

However, please inspect all delivered goods to make sure that:

- there are no external signs of damage
- you have received the correct goods and
- the delivery is complete.

If you find any of these faults, please ask the carrier to confirm this on your shipping documents before accepting the goods. You should also always record the fault on the carrier's delivery receipt.

If you fail to write down an obvious fault on the shipping documents, we shall not be legally held liable for any damage claims.

In case of damage or loss, please also contact your local sales representative at our company and provide us with the delivery note and/or invoice number.

If you find a latent defect, please notify your sales representative straight away.

## Information on our cable drums

**Our cable drums. Free of charge to you!**

We ship our cables on plywood and solid wood drums (treated according to ISPM 15 IPPC upon request). We do not charge any rental for drums.

**Any other special requests?**

No problem! LAPP has a highly motivated team of experts standing by to help you with your logistics requirements in any way they can. Just get in touch!

[www.lappgroup.com/contact](http://www.lappgroup.com/contact)